

**Summary of Benefits and Coverage:** What this Plan Covers & What You Pay For Covered Services

**Coverage Period:** 10/01/2019-09/30/2020

 **KAISER PERMANENT® : FELRA PLAN XX & PLAN XXX (DHMO SIG)**

KAISER FOUNDATION HEALTH PLAN OF THE MID-ATLANTIC STATES, INC., 2101 East Jefferson Street, Rockville, MD 20852

 **The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.**  
**This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage see [www.kp.org/plandocuments](http://www.kp.org/plandocuments) or call 1-855-249-5018 (TTY: 711). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at [www.HealthCare.gov/sbc-glossary](http://www.HealthCare.gov/sbc-glossary) or call 1-855-249-5018 (TTY: 711) to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$250 Individual / \$500 Family	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible.
Are there services covered before you meet your deductible?	Yes. Preventive care and services indicated in chart starting on page 2.	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost sharing and before you meet your deductible. See a list of covered preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits">https://www.healthcare.gov/coverage/preventive-care-benefits</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan?	\$4,000 Individual / \$8,000 Family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See <a href="http://www.kp.org">www.kp.org</a> or call 1-855-249-5018 (TTY: 711) for a list of network providers.	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network providers might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a specialist?	Yes, but you may self-refer to certain specialists.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have a referral before you see the specialist.



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$25 / visit, <u>deductible</u> does not apply	Not covered	Waived for child under age 5
	<u>Specialist</u> visit	\$50 / visit, <u>deductible</u> does not apply	Not covered	None
	<u>Preventive care/ screening/ immunization</u>	No charge, <u>deductible</u> does not apply	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge, <u>deductible</u> does not apply	Not covered	None
	Imaging (CT/PET scans, MRI's)	\$100 / test, <u>deductible</u> does not apply	Not covered	None
If you need drugs to treat your illness or condition	Generic drugs	Not covered	Not covered	No coverage for <u>prescription drugs</u>
	Preferred brand drugs	Not covered	Not covered	No coverage for <u>prescription drugs</u>
More information about <u>prescription drug coverage is available at <a href="http://www.kp.org">www.kp.org</a>.</u>	Non-preferred brand drugs	Not covered	Not covered	No coverage for <u>prescription drugs</u>
	<u>Specialty drugs</u>	Not covered	Not covered	No coverage for <u>prescription drugs</u>
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$100 / visit, <u>deductible</u> does not apply	Not covered	None
	Physician/surgeon fees	Included in facility fee, <u>deductible</u> does not apply	Not covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
<b>If you need immediate medical attention</b>	<u>Emergency room care</u>	\$150 / visit, <u>deductible</u> does not apply	\$150 / visit, <u>deductible</u> does not apply	Waived if admitted as inpatient
	<u>Emergency medical transportation</u>	\$100 / encounter, <u>deductible</u> does not apply	\$100 / encounter, <u>deductible</u> does not apply	None
	<u>Urgent care</u>	\$50 / visit, <u>deductible</u> does not apply	\$50 / visit, <u>deductible</u> does not apply	<u>Non-plan providers</u> are covered only outside the service area
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	Not covered	Emergency admissions covered for <u>non-plan providers</u>
	Physician/surgeon fee	20% <u>coinsurance</u>	Not covered	<u>Emergency services</u> covered for <u>non-plan providers</u>
<b>If you need mental health, behavioral health, or substance abuse services</b>	Outpatient services	\$25 / individual visit; \$12 / group visit, <u>deductible</u> does not apply	Not covered	Mental/Behavioral health: No coverage for psychological and neuropsychological testing, for ability, aptitude, intelligence, or interest; Substance abuse: None
<b>If you are pregnant</b>	Inpatient services	20% <u>coinsurance</u>	Not covered	None
	Office visits	No charge, <u>deductible</u> does not apply	Not covered	Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services	20% <u>coinsurance</u>	Not covered	None
	Childbirth/delivery facility services	20% <u>coinsurance</u>	Not covered	None

Common Medical Event	Services You May Need	What You Will Pay Plan Provider (You will pay the least)	What You Will Pay Non-Plan Provider (You will pay the most)	Limitations, Exceptions & Other Important Information
If you need help recovering or have other special health needs	<u>Home health care</u>	No charge, <u>deductible</u> does not apply	Not covered	None
	<u>Rehabilitation services</u>	\$50 / visit, <u>deductible</u> does not apply	Not covered	Outpatient: Limited to 30 visits of PT/OT/ST / year / injury / incident / condition
	<u>Habilitation services</u>	\$50 / visit, <u>deductible</u> does not apply	Not covered	For children until the end of the month in which the child turns age 19
	<u>Skilled nursing care</u>	20% <u>coinsurance</u>	Not covered	Coverage is limited to 100 days / year
	<u>Durable medical equipment</u>	No charge, <u>deductible</u> does not apply	Not covered	None
	<u>Hospice service</u>	No charge, <u>deductible</u> does not apply	Not covered	None
	Children's eye exam	\$25 / Optometrist visit; \$50 / Ophthalmologist visit, <u>deductible</u> does not apply	Not covered	None
	Children's glasses	No charge, <u>deductible</u> does not apply	Not covered	1 pair of glasses / year limited to single or bifocal lenses or 1st purchase of contact lenses / year or 2 pair / eye / year <u>medically necessary</u> contacts (from select group of frames and contacts)
	Children's dental check-up	Not covered	Not covered	No coverage for Dental Care

**Excluded Services & Other Covered Services:**

<b>Services Your Plan Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u>.)</b>	
<ul style="list-style-type: none"> <li>• Acupuncture</li> <li>• Chiropractic care</li> <li>• Cosmetic surgery</li> </ul>	<ul style="list-style-type: none"> <li>• Dental care (Adult)</li> <li>• Long-term care</li> <li>• Non-emergency care when traveling outside the U.S.</li> </ul> <ul style="list-style-type: none"> <li>• Pharmacy Rx</li> <li>• Private-duty nursing</li> <li>• Routine Foot Care</li> </ul>

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)**

- |   |  |
|---|--|
| • Bariatric surgery   | • Infertility treatment (3 attempts/live birth with a lifetime max of \$100,000) |
| • Hearing aids (For children to the end of the month of age 19; 1/year/36 months) | • Routine eye care (Adult)   |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

**Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:**

Kaiser Permanent Member Services	1-855-249-5018 (TTY: 711) or <a href="http://www.kp.org/memberservices">www.kp.org/memberservices</a>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or <a href="http://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <a href="http://www.ccilio.cms.gov">www.ccilio.cms.gov</a>
Maryland Department of Insurance	1-877-261-8807 or <a href="http://www.oag.state.md.us">www.oag.state.md.us</a>

**Does this plan provide Minimum Essential Coverage? Yes**

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet the Minimum Value Standards? Yes**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

**Language Access Services:**

SPANISH (Español): Para obtener asistencia en Español, llame al 1-855-249-5018 (TTY: 711)

TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-249-5018 (TTY: 711)

CHINESE (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-249-5018 (TTY: 711)

NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiiijo holne' 1-855-249-5018 (TTY: 711)

— To see examples of how this plan might cover costs for a sample medical situation, see the next section.

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
<b>The plan's overall deductible</b>	\$250	<b>The plan's overall deductible</b>	\$250	<b>The plan's overall deductible</b>	\$250
<b>Specialist copayment</b>	\$50	<b>Specialist copayment</b>	\$50	<b>Specialist copayment</b>	\$50
<b>Hospital (facility) coinsurance</b>	20%	<b>Hospital (facility) coinsurance</b>	20%	<b>Hospital (facility) coinsurance</b>	20%
<b>Other (blood work) copayment</b>	\$0	<b>Other (blood work) copayment</b>	\$0	<b>Other (x-ray) copayment</b>	\$0
<b>This EXAMPLE event includes services like:</b> Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)		<b>This EXAMPLE event includes services like:</b> Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)		<b>This EXAMPLE event includes services like:</b> Emergency room care (including medical supplies) Durable medical equipment (crutches) Diagnostic test (x-ray) Rehabilitation services (physical therapy)	
<b>Total Example Cost</b>	\$12,800	<b>Total Example Cost</b>	\$7,400	<b>Total Example Cost</b>	\$1,900
In this example, Peg would pay: <b>Cost Sharing</b>		In this example, Joe would pay: <b>Cost Sharing</b>		In this example, Mia would pay: <b>Cost Sharing</b>	
Deductibles	\$250	Deductibles	\$0	Deductibles	\$60
Copays	\$0	Copays	\$300	Copays	\$800
Coinsurance	\$1,800	Coinsurance	\$0	Coinsurance	\$0
<b>What isn't covered</b>		<b>What isn't covered</b>		<b>What isn't covered</b>	
Limits or exclusions	\$100	Limits or exclusions	\$4,300	Limits or exclusions	\$0
<b>The total Peg would pay is</b>	<b>\$2,150</b>	<b>The total Joe would pay is</b>	<b>\$4,600</b>	<b>The total Mia would pay is</b>	<b>\$860</b>
The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.					

## NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call **1-800-777-7902** (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: Kaiser Permanente, Appeals and Correspondence Department, Attn: Kaiser Civil Rights Coordinator, 2101 East Jefferson St., Rockville, MD 20852, telephone number: 1-800-777-7902.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## HELP IN YOUR LANGUAGE

**ATTENTION:** If you speak English, language assistance services, free of charge, are available to you. Call **1-800-777-7902** (TTY: 711).

**አማርኛ (Amharic)** ማስታወሻ: የሚገኘው አማርኛው ተደርጓል፡፡ በላይ ሌሎች የሚገኘው አማርኛው ተደርጓል፡፡ የሚገኘው አማርኛው ተደርጓል፡፡ የሚገኘው አማርኛው ተደርጓል፡፡

**.711 : TTY 1-800-777-7902** (711 : TTY 1-800-777-7902)

**ବ୍ୟାଙ୍ଗଳୀ (Bengali) ଲକ୍ଷ୍ମୀ କରନ୍ତି :** ଯଦି ଆପଣି ବାଂଗା, କଥା ବଳେ ପାରେନ, ତାହାର ଲିଖିତରଚାର୍ ଭାଷା ସହାୟତା ପରିଷେବା ଉପଲବ୍ଧ ଆଛେ। ଫୋନ୍ କରନ୍ତି 1-800-777-7902 (711 : TTY 711)

**中文 (Chinese) 注意 :** 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-777-7902** (711 : TTY 711)

**فارسی (Persian) توجیه :** اگر به زبان فارسی گفتگو می کنید، شهپيلات رايگان برای شما فراهم می باشد. با **1-800-777-7902** (711 : TTY 711) تاشان بگيريد.

**Français (French) ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-800-777-7902** (TTY: 711).

**Deutsch (German) ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Appeler le **1-800-777-7902** (TTY: 711).

ગજરાતી (Gujarati) સુચના: જો તમે ગૃહજીતી બોલતા હો, તો નિઃશ્વાસ ભાષા સહાય કેવાંથી તમારા માટે ઉપયોગ છે. ક્રીન કરો **1-800-777-7902** (TTY: 711).

**Kreyòl Ayisyen (Haitian Creole) ATANSYON:** Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-800-777-7902** (TTY: 711).

हिन्दी (Hindi) ઉચાન દે: યदि આપ હિંદી બોલતે હો તો આપકે લિએ મુફત મેં ભાષા સહાયતા સેવાએ ઉપલબ્ધ હૈ। **1-800-777-7902** (TTY: 711) પર કોણ કરો।

**Igbo (Igbo) NRÜBAMA:** O bụnyu na i na asụ Igbo, ọrụ enyemaka asụṣụ, n'efu, diịri gi. Kρօρ 1-800-777-7902 (TTY: 711).

**Italiano (Italian) ATTENZIONE:** In caso la lingua parlata sia l'Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero **1-800-777-7902** (TTY: 711).

日本語 (Japanese) 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。**1-800-777-7902** (TTY: 711) まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **1-800-777-7902** (TTY: 711) 번으로 전화해 주십시오.

**Naabeehó (Navajo) Díí baa akó nínizin:** Díí saad bee yánílti'go Diné Bizaad, saad bee áká'ánídá'áwó'déé', t'áá jiik'eh, éí ná hólǫ́, kojí' hóódlínih  
**1-800-777-7902** (TTY: 711).

**Português (Portuguese) ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para **1-800-777-7902** (TTY: 711).

**Русский (Russian) ВНИМАНИЕ:** если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-800-777-7902** (TTY: 711).

**Español (Spanish) ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-777-7902** (TTY: 711).

**Tagalog (Tagalog) PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-800-777-7902** (TTY: 711).

**ไทย (Thai) เรียน:** ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **1-800-777-7902** (TTY: 711).

.(711 :TTY) **1-800-777-7902** (Urdu) خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں سنبھال پا سکتے ہیں۔ کال کریں

**Tiếng Việt (Vietnamese) CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-800-777-7902** (TTY: 711).

**Yorùbá (Yoruba) AKYESI:** Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi **1-800-777-7902** (TTY: 711).